

CUSTOMER STORY

Advanced Info Service Public Company Limited Reduces Report Preparation Time, Increases Working Efficiency with Workiva



To increase collaboration and reduce time spent on reporting processes, Tachahat Hemakul, Head of the Accounting Department at Advanced Info Public Service Company Limited, knew the team needed a single, secure platform where everyone could work remotely in the cloud at the same time.



Single, powerful platform



Increased data accuracy and security



Spreading use of Workiva across departments



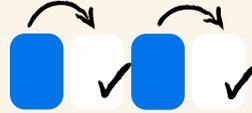
Providing timely, accurate insights to management is key for Tachahat Hemakul, Head of Accounting Department, and his team at Advanced Info Service Public Company Limited (AIS).

As Thailand's largest Telecom operator, AIS serves 44.1 million subscribers nationwide, covering 98% of the population. There's a lot at stake with their management reports, from monthly reports to management discussion and analysis reports, which is why Tachahat knew the AIS team needed to find a single, secure platform to improve efficiency and reduce time spent on manual tasks.

"We needed a single platform to help us improve our reporting so we could reduce manual processes and save time while being able to stay connected and work together in real time," Tachahat said.

In addition, it was important to find a solution that was flexible and user friendly for easy adoption across multiple departments.

After seeing a tailored, localized demo of Workiva's cloud solution, Tachahat and his team saw how the connected reporting platform could help them streamline collaboration.



A new way of working: Centralized, connected, collaborative

When asked to describe the Workiva platform, Tachahat said, "it's a powerful, single platform" that has enabled the AIS team to embrace a new, modern, and improved way of working.

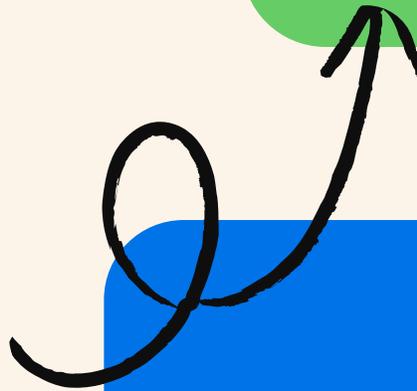
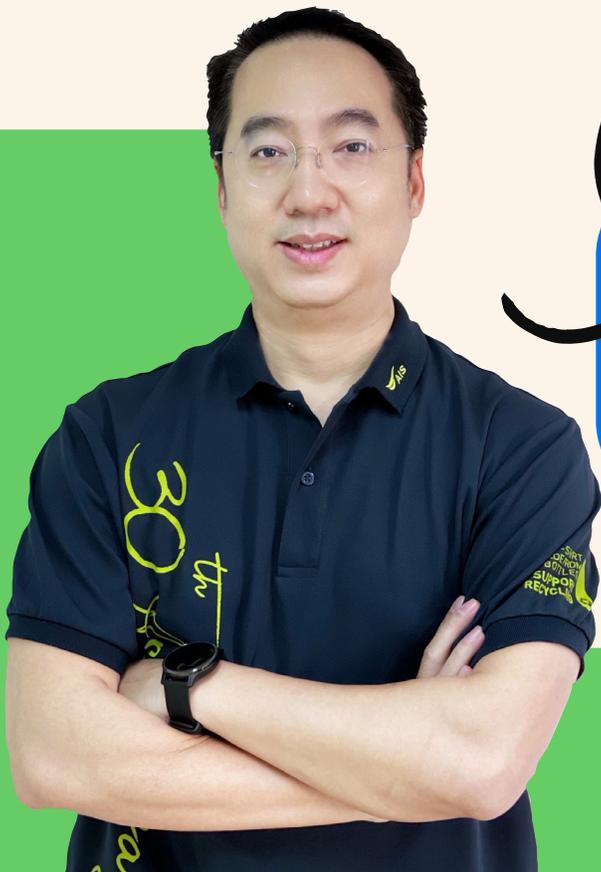


I saw how Workiva's innovative, flexible, and secure platform could help us find a new way to create our reports and transform the way we collaborate as a team.

Tachahat Hemakul

Head of Accounting Department

Advanced Info Service Public Company Limited





With the Workiva platform, we have secure and accurate data, flexibility, permissioning, and automated reminder emails from tags and comments. Creating connected data links between documents, sheets, and presentations makes updates easy.

Tachahat Hemakul
Head of Accounting Department
Advanced Info Service Public Company Limited

In fact, the team has seen a significant reduction in the time it takes to prepare their reports using the Workiva platform.

Collaboration and communication have improved with automated reminder emails from tags and comments that lead directly to the location in their documents.

“With the Workiva platform, we have secure and accurate data, flexibility, permissioning, and automated reminder emails from tags and comments,” Tachahat said. “Creating connected data links between documents, sheets, and presentations makes updates easy.”



The reporting road ahead

As AIS continues their journey to modernize reporting processes, they intend to expand their use of the Workiva platform to other departments to ensure consistency and collaboration across the business.

See how you can use Workiva to simplify work. Request a demo at workiva.com/request-demo.



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IN BRIEF



Disconnected challenges

- Manual and time-consuming report creation
- Looking for a way to support remote working



Connected results

- Reduced time spent on preparation of reports
- Improved reporting through streamlined processes and connected data
- Increased collaboration with the ability to add many users and team members across the organization while maintaining security and control



Connected solutions

- **Management Reporting**



Why they chose Workiva

Head of Accounting Department Tachahat Hemakul wanted a single, secure platform to increase reporting efficiency and save time on report preparation.

