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**United Nations
Sustainable Development
Goals Index**

UN Sustainable Development Goals Index

Issue Category	Issue	Goal	Targets	Indicator Alignment (Text Shortened for Chart)	Reference
GOVERNANCE	Governance & Risk Management	 	Goals 10, 12 Reduced Inequalities Sustainable Cities & Communities	10.4 Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality 12.6 Encourage companies to adopt sustainable practices and to integrate sustainability information into their reporting cycle	ESG Executive Summary (p. 4, 9) Value Chain
	Responsible Business Practices		Goal 16 Peace, Justice & Strong Institutions	16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all 16.6 Develop effective, accountable and transparent institutions at all levels 16.7 Ensure responsive, inclusive, participatory and representative decision-making at all levels 16.b Promote and enforce non-discriminatory laws and policies for sustainable development	ESG Executive Summary (pp. 8-9) Code of Conduct 2020 Annual Report
	Trust & Data Security		Goal 16 Peace, Justice & Strong Institutions	16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all 16.6 Develop effective, accountable and transparent institutions at all levels 16.7 Ensure responsive, inclusive, participatory and representative decision-making at all levels 16.b Promote and enforce non-discriminatory laws and policies for sustainable development	ESG Executive Summary (pp. 8-9) Privacy Policy Information Security Datasheet
WORKFORCE	Diversity, Equity & Belonging		Goal 10 Reduced Inequalities	10.2 By 2030, empower and promote the social, economic and political inclusion of all 10.3 Ensure equal opportunity and reduce inequalities of outcome 10.4 Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality	ESG Executive Summary (pp. 11-14, 18) Diversity, Equity, & Inclusion Site
	Employee Experience & Culture	 	Goals 3, 10 Good Health & Wellbeing; Reduced Inequalities	3.8 Achieve universal health coverage 10.2 By 2030, empower and promote the social, economic and political inclusion of all 10.3 Ensure equal opportunity and reduce inequalities of outcome 10.4 Adopt policies, especially fiscal, wage and social protection policies, and progressively achieve greater equality	ESG Executive Summary (p. 15) ESG Executive Summary (pp. 11-14, 18)
	Employee Health & Wellbeing		Goal 3 Good Health & Wellbeing	3.8 Achieve universal health coverage	ESG Executive Summary (p. 15) Employee Benefits

Issue Category	Issue	Goal	Targets	Indicator Alignment (Text Shortened for Chart)	Reference
CUSTOMER OFFERINGS	Customer Engagement & Satisfaction	 	Goal 9, 16 Industry, Innovation & Infrastructure; Peace, Justice & Strong Institutions;	9.c Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet 16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all	ESG Executive Summary (p. 17)
	Innovative Solutions	   	Goal 9, 12, 16, 17 Industry, Innovation & Infrastructure; Responsible Consumption & Production; Peace, Justice & Strong Institutions; Partnerships for the Goals	9.c Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet 12.6 Encourage companies to adopt sustainable practices and to integrate sustainability information into their reporting cycle 16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all 17.16 Enhance the global partnership for sustainable development	ESG Executive Summary (p. 17) ESG Executive Summary (p. 10) Our Solutions ESG Executive Summary (p. 16)
IMPACT	Community Impact & Engagement	   	Goals 9, 10, 16, 17 Industry, Innovation & Infrastructure; Reduced Inequalities; Peace, Justice & Strong Institutions; Partnerships for the Goals	9.c Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet 10.2 By 2030, empower and promote the social, economic and political inclusion of all 10.3 Ensure equal opportunity and reduce inequalities of outcome 16.3 Promote the rule of law at the national and international levels and ensure equal access to justice for all 17.16 Enhance the global partnership for sustainable development 17.17 Encourage and promote effective public, public-private and civil society partnerships	ESG Executive Summary (p. 17) ESG Executive Summary (p. 18) ESG Executive Summary (p. 16)
	Employee Volunteerism	  	Goals 9, 10, 17 Industry, Innovation & Infrastructure; Reduced Inequalities; Partnerships for the Goals	9.c Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet 10.2 By 2030, empower and promote the social, economic and political inclusion of all 10.3 Ensure equal opportunity and reduce inequalities of outcome 17.16 Enhance the global partnership for sustainable development 17.17 Encourage and promote effective public, public-private and civil society partnerships	ESG Executive Summary (p. 17) ESG Executive Summary (p. 18) ESG Executive Summary (p. 16) VTO Policy
	Sustainable Operations		Goal 12 Responsible Consumption & Production	12.5 By 2030, substantially reduce waste generation through prevention, reduction, recycling and reuse	ESG Executive Summary (p. 19)